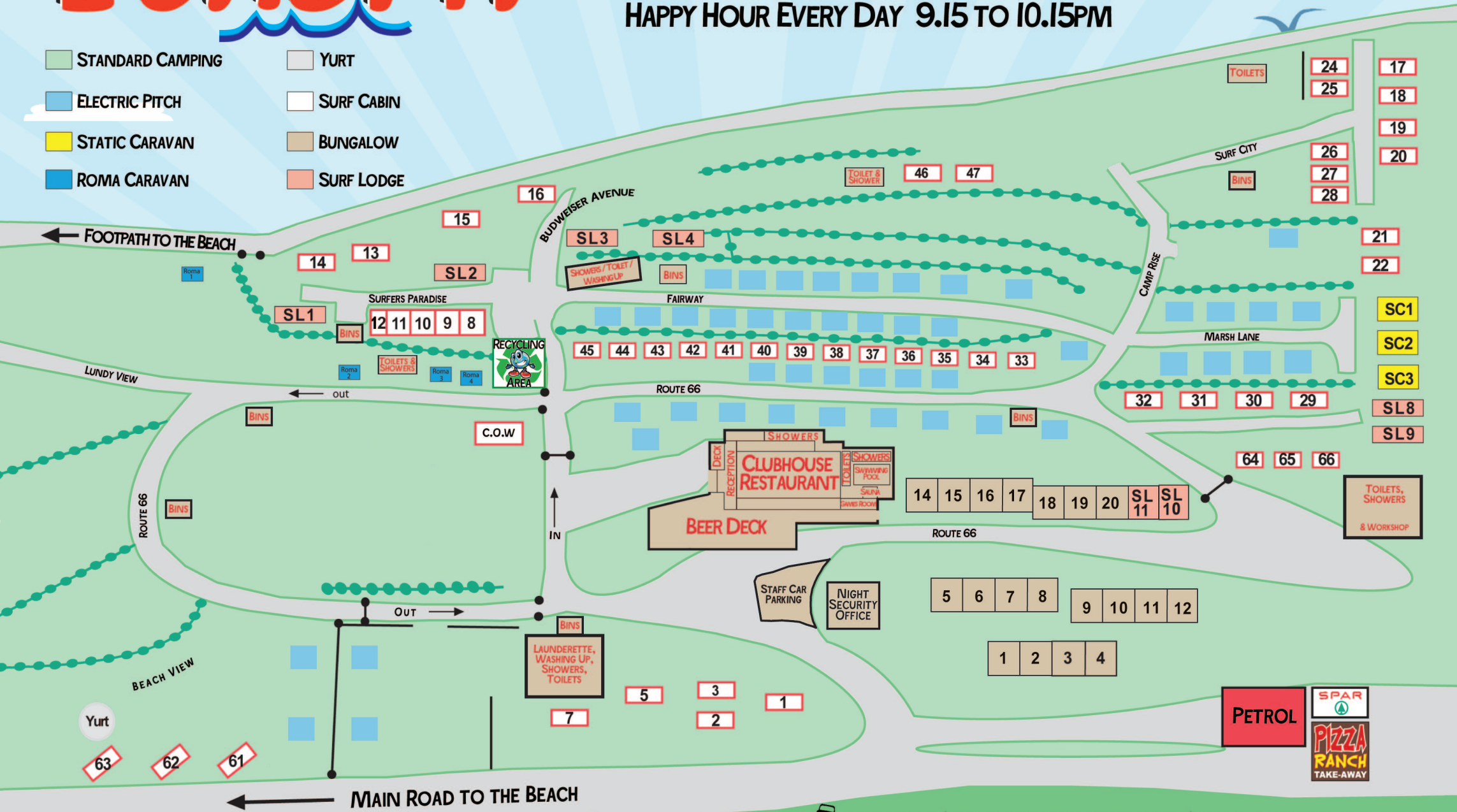


EUROPA

BREAKFAST (WHEN AVAILABLE) 8.30 TO 11.00AM
DINNER (WHEN AVAILABLE) 5.30 TO 9.00PM
BBQ (WHEN AVAILABLE) 10.00PM 'TIL LATE
HAPPY HOUR EVERY DAY 9.15 TO 10.15PM

- STANDARD CAMPING
- ELECTRIC PITCH
- STATIC CARAVAN
- ROMA CARAVAN
- YURT
- SURF CABIN
- BUNGALOW
- SURF LODGE



PLEASE DON'T DRIVE ON THE GRASS WHEN IT'S WET... YOU WILL GET STUCK!

IMPORTANT STUFF

CASH DEPOSITS WILL BE RETURNED ON PRODUCTION OF THE GREEN FORM (ASSUMING THE DEPOSIT CONDITIONS HAVE BEEN MET). PLEASE ALLOW TIME FOR ACCOMODATION TO BE CHECKED ON DAY OF DEPARTURE. IF YOU ARE NOT IN POSSESSION OF THE GREEN FORM YOU WILL NEED TO CONTACT US IN WRITING TO REQUEST RETURN OF YOUR DEPOSIT. YOUR DEPOSIT CAN THEN BE RETURNED VIA CHEQUE TO THE PARTY LEADER, SENT BY POST, MINUS AN ADMINISTRATION FEE OF £10.

THE GREEN FORM IS YOUR RESPONSIBILITY!

NO FIRES ON SITE UNDER ANY CIRCUMSTANCES – YOU WILL BE ASKED TO LEAVE THE SITE IMMEDIATELY IF A FIRE IS LIT.

BBQ'S ARE PERMITTED PROVIDING THEY ARE NOT CAUSING A NUISANCE TO OTHER SITE USERS AND ARE NOT DAMAGING THE GRASS – THERE ARE MOBILE BBQ STANDS LOCATED AROUND THE SITE THAT YOU MAY MOVE FOR USE WITH A DISPOSABLE BBQ.

PLEASE DO NOT DISPOSE OF BBQ'S ONSITE UNLESS THEY HAVE BEEN THOROUGHLY SOAKED WITH WATER, BBQ'S CAN REIGNITE MANY HOURS AFTER DISPOSAL.

NO LOUD MUSIC TO BE PLAYED ON SITE AFTER MIDNIGHT (MUSIC FROM THE CLUBHOUSE MAY BE HEARD UP TO 1AM DURING BUSY PERIODS – THIS IS DEEMED ACCEPTABLE WITHIN THE BOUNDARIES OF EUROPA).

PLEASE DON'T TAKE OPEN VESSELS FROM THE CLUBHOUSE (GLASS OR PLASTIC) IT IS A CONDITION IMPOSED ON OUR PREMISES LICENSE BY THE LOCAL LICENSING AUTHORITY.

CHILDREN ARE NOT PERMITTED IN THE LICENSED AREA AFTER 21.00, DECKING AREAS AND GAMES ROOMS ARE ALLOWED.

TOILET & SHOWER BLOCKS – IF THE CLEANLINESS IS NOT UP TO THE STANDARD THAT YOU EXPECT PLEASE LET US KNOW BY CALLING 01271 871425 OR VISITING THE RECEPTION – WE WILL SEND A CLEANER ASAP TO CLEAN.

GUEST PROBLEMS – WE ARE ALWAYS HAPPY TO HELP YOU. PLEASE ASK TO SPEAK TO A SENIOR TEAM MEMBER OR DUTY MANAGER SO THAT WE CAN ADDRESS ANY ISSUES PERSONALLY.

GUESTS ARRIVING INTOXICATED WILL BE REFUSED ENTRY TO THE SITE.

GENERAL RULES & CONDITIONS

EUROPA IS NOT ABLE TO ACCEPT GROUPS UNDER THE AGE OF 18 UNDER ANY CIRCUMSTANCES.

ALL GUESTS MUST BE REGISTERED AND ALL FEES PAID AT RECEPTION UPON ARRIVAL (FIXED PENALTIES APPLY FOR UNREGISTERED CARS AND GUESTS – CHECKS MADE HOURLY).

ALL CARS MUST BE PAID FOR AND CAR REGISTRATION NUMBERS PROVIDED TO THE RECEPTION.

LAST CHECK IN 11.30PM (IN LOW SEASON PLEASE CHECK WITH RECEPTION FOR THE LAST ARRIVAL TIME).

DRIVING VEHICLES AROUND THE CAMP SITE AFTER 11.30PM IS STRICTLY PROHIBITED – IF THE BARRIER IS LOCKED YOU MAY PARK IN ONE OF THE CAR PARKS PROVIDED AND COLLECT YOUR CAR BY 8.30AM.

ALL GUESTS TO BE CONSIDERATE TO OTHER SITE USERS WHEN RETURNING BACK LATE AT NIGHT.

VISITORS ARE NOT ALLOWED TO ENTER THE SITE PAST THE BARRIERS UNLESS THEY PURCHASE A DAY PASS – IT IS A CONDITION OF OUR INSURANCE THAT ALL GUESTS ON SITE ARE REGISTERED AT RECEPTION.

TERMS AND CONDITIONS OF BOOKING APPLY – DETAILS CAN BE FOUND ON YOUR CONFIRMATION EMAIL.

SORRY WE HAVE A NO 'REFUNDS' POLICY – NO REFUNDS WILL BE GIVEN UNDER ANY CIRCUMSTANCES. FOR ANY COMPLAINTS PLEASE EMAIL US COMPLAINTS@EUROPAPARK.CO.UK AND WE WILL RESPOND TO YOU WITHIN 28 DAYS.

CHILDREN MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES, CHILDREN ARE ALLOWED IN THE BAR, RESTAURANT AND DECKING UP TO 9.30PM HOWEVER THEY ARE NOT PERMITTED UP TO THE BAR.

ALL GUESTS CAN USE THE SWIMMING POOL FROM EASTER TO THE END OF OCTOBER – CHILDREN UNDER 15 YEARS MUST BE ACCOMPANIED BY AN ADULT OVER THE AGE OF 18 AT ALL TIMES. THE MANAGEMENT CANNOT TAKE ANY RESPONSIBILITY FOR ANY ACCIDENTS OR INJURY IN OR AROUND THE POOL AREA – WE DO NOT EMPLOY LIFEGUARDS. THE CODE FOR THE POOL IS: _____

ALL GUESTS MAY ALSO USE THE SAUNA HOWEVER THE RULES ON THE SAUNA DOOR MUST BE READ BEFORE ENTERING. NEVER USE SWIMMING POOL WATER ON THE COALS IN THE SAUNA THIS IS DAMAGING TO LUNGS AND CAN CAUSE DEATH.

ALL SITE ACCOMMODATION MUST BE VACATED BY 10AM ON YOUR DAY OF DEPARTURE (PLEASE ALLOW TIME FOR YOUR ACCOMMODATION TO BE CHECKED BY A MEMBER OF STAFF BEFORE YOU LEAVE – ONCE YOUR ACCOMMODATION IS CHECKED YOUR CASH DEPOSIT WILL BE RETURNED). YOUR CAR MAY STAY ON SITE UP TO 11.30AM.

ALL PITCHES NEED TO BE VACATED BY 11.30AM ON THE DAY OF YOUR DEPARTURE – THE PARKING BARRIER WILL NOT LET YOU OUT PAST THIS TIME WITHOUT PURCHASING AN EXTENDED STAY.

DOGS ARE PERFECTLY WELCOME AT EUROPA BUT MUST BE KEPT ON A LEAD AT ALL TIMES – ALL FOULING MUST BE COLLECTED AND DISPOSED OF IN THE CORRECT MANNER – THEY ARE NOT ALLOWED IN THE SWIMMING POOL, SHOWERS OR TOILETS. DOGS SHOULD NOT BE LEFT ON SITE UNATTENDED.

WRISTBANDS (IF PROVIDED) MUST BE WORN TO CONFIRM THAT YOU HAVE PAID AND REGISTERED AT RECEPTION – YOU WILL NEED THESE TO USE THE SWIMMING POOL AND SAUNA ETC. YOU WILL ALSO NEED THEM IF YOU WISH TO ENTER THE BAR AFTER MIDNIGHT.

SEXUAL ACTIVITIES AND/OR NUDITY IS NOT ACCEPTABLE IN THE PUBLIC AREAS OF THE CAMPSITE.

WE CANNOT GUARANTEE SPECIFIC PITCHES, PITCHES ALLOCATED TOGETHER, UNINTERRUPTED ELECTRICAL SUPPLY, TV SIGNAL, WATER PRESSURE OR WATER QUALITY ON SITE – SORRY.

SINGLE SEX GROUPS – ADDITIONAL T'S AND C'S MAY BE GIVEN UPON ARRIVAL TO THE CAMPSITE.

INSURANCE CLAIMS – THE PERSON THAT SIGNS FOR THE RESPONSIBILITY OF THE PARTY IN THE CHECK IN REGISTER IS RESPONSIBLE FOR THE FIRST £5000 OF ANY CLAIM MADE AGAINST EUROPA FOR WHATEVER REASON MADE BY ANY MEMBER OF THE PARTY INCLUDING THE SIGNEE.

EUROPA RESERVES THE RIGHT TO: REFUSE ACCEPTANCE OR TERMINATE THE VISIT OF ANY PERSON OR PERSONS FOR WHATEVER REASON. ALTER, POSTPONE OR CANCEL ANY FACILITIES FOR REASONS BEYOND OUR CONTROL.